

Some sites to get you started:

A growing number of regional improvement organizations across the country maintain websites to publish report cards on the quality of care, share guidelines and educate and empower patients. The list below contains some exemplary sites where you can learn more about public reporting, guidelines, clinical practice tools, registries, materials for consumers and consumer engagement. We think they deserve a look.



1. Since 2004, [Minnesota's MN Community Measurement](#) has been publishing a quality report on clinic and medical group performance. More recently they have launched a diabetes-specific site, www.thed5.org, which not only reports on diabetes specific measures but also alerts consumers to five essential treatment goals "that, when achieved together, represent the gold standard for managing diabetes."



2. [The Massachusetts Coalition for the Prevention of Medical Errors](#) was established in 1998 to develop a campaign in the Commonwealth to improve patient safety and reduce medical errors. The Coalition tries to drive improvement by making this information available to health professionals and healthcare institutions for use in their own quality improvement programs through a statewide campaign.



3. [The California Office of The Patient Advocate](#) publishes a quality report card and also provides guides for better understanding health plans to "take control of your healthcare."



4. [The New York City Department of Health and Mental Hygiene](#) website is a good example of what a full-featured public health site can provide to the public. It includes community health profiles, interactive datasets that let consumers build their own queries and a great deal of educational information. It also describes NYCAR, the New York City A1C Registry, which compiles lab results reported to the city to generate quarterly provider reports which can be used to identify individuals who may benefit from additional support.

Links to regional websites



5. The well-organized [Puget Sound Health Alliance](http://www.pugetsoundhealthalliance.org/) website contains not only reports, but also better than usual information on the underlying work of the clinical improvement teams as they adopted care guidelines, quality measures and high priority strategies to bring about positive changes for patients, physicians and others.



6. [CIN: California Improvement Network](http://www.chcf.org/) - The California Improvement Network (CIN) was established in 2005 as a social network to share ideas about improving care delivery. Over the last three years, it has sponsored training for more than 600 healthcare professionals in specific quality improvement skills and has evolved into an organization of partners who care for some 20 million Californians and actively work with more than 1 million patients with one or more chronic conditions. The Reports & Initiatives section is especially strong, with an extensive collection of publications on topics such as self-management support.



7. And of course, visit ICIC's own Regional Improvement page at improvingchroniccare.org for updated content.

SITE	URL	Public reporting	Guidelines	Clinical practice tools	Registries	Materials for consumers	Consumer Engagement
Minnesota Community Measurement (main site)	http://www.mnhealthcare.org/~main.cfm	X					
thed5.org Minnesota diabetes consumer site	http://www.thed5.org/	X	X			X	X
Massachusetts Coalition for the Prevention of Medical Errors	http://www.macoalition.org/		X	X		X	X
The California Patient Advocate	http://www.opa.ca.gov/report%5Fcard/	X	X			X	X
New York City Department of Health and Mental Hygiene	http://www.nyc.gov/html/doh/html/home/home.shtml	X			X	X	X
The Puget Sound Health Alliance	http://www.pugetsoundhealthalliance.org/	X	X	X		X	X
The California Improvement Network	http://www.chcf.org/topics/chronicdisease/index.cfm?itemID=112543	X		X			